



Broker eBlast

Dear Broker,

Molina's 2020 Medicare Agent Certification Program is now available to brokers who have completed their 2020 AHIP!

Please note our training platform has changed: Gorman has been acquired by Convey and their certification module is called Miramar-Agent.

If you do not have your 2020 AHIP and plan on using Miramar Core program, you will not be able to start your certification program until we notify you that the Core program is available.

Be sure to disable your "Pop up Blocker" and clear your cookies, then log in by clicking the link below. Attached is the [Miramar User's Guide](#) to assist you in getting started.

Brokers who have completed *2020 AHIP Medicare Certification*, will be able to bypass the following modules:

1. *Miramar: Medicare Advantage Core Module*
2. *Fraud, Waste, and Abuse Module* (with signed attestation of completion)
3. *General Compliance Module* (with signed attestation of completion)

Otherwise, you will have to complete all three modules along with the *Molina Product Module*. For technical assistance, please call Miramar Customer Service at (855) 856-7875.

<https://miramar-agent.com>

Please complete your certification so that you are ready to start enrolling eligible beneficiaries in time for the start of the 2020 Annual Election Period which begins **10/15/2019**.

Non-completion of certification prior to November 30, 2019 will result in termination from your Molina Medicare Appointments.

Molina does not utilize the *Ready to Sell* feature offered within Miramar. Once your 2020 certification is completed and no longer showing on your dashboard, you will be ready to sell in your appointed states with Molina Medicare.

Only those who are certified will be able to make sales material orders. Go online and complete your *2020 Medicare Agent Certification* now!

Thanks for doing business with us.

Sincerely,

Medicare Broker Support Unit

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