

# New Agent Contracting

## CHRISTUS Health Plan Welcome Aboard!

Miramar-Agent.com

### Already Registered In Miramar:Agent?

1. Go to Miramar-Agent.com
2. Click [Register New](#) on the Dashboard
3. Enter [registration code](#)
  - HIXCHRISTUS20AgencyRM (Exchange Program)
  - MACHRISTUS20AgencyRM (Medicare Program)
5. CHRISTUS 2020 Certification program will display under ACTIVE PROGRAMS

### Contact Us

- ☎ 833.889.4357(HELP)
- ✉ [healthplanbrokercontracting@christushealth.org](mailto:healthplanbrokercontracting@christushealth.org)
- 🌐 [www.christushealthplan.org](http://www.christushealthplan.org)

### Not Registered In Miramar:Agent?

1. Go to Miramar-Agent.com
2. Click [Register as an Agent](#)
3. Enter and confirm [SSN](#)
4. Enter [registration code](#)
  - HIXCHRISTUS20AgencyRM (Exchange Program)
  - MACHRISTUS20AgencyRM (Medicare Program)
5. Enter [demographic information](#)

**Important Note:** By using the above unique registration code, agents are automatically selecting **AgencyRM** as their FMO and auto enrolled into the Certification program.

### We Are Here To Help

- Agent Appointments
- Agent Contracting Status
- Agent Release Notifications
- Book of Business Reporting
- Commission Statements
- Broker Portal Technical Assistance

### Getting Started CHRISTUS 2020 Certification Programs

Click [Start](#) to launch the program

- CHRISTUS 2020 HIX Certification (10 steps to RTS)
  - No Product Training
- CHRISTUS 2020 MA Certification (11 steps to RTS)
  - Product Training included (25 questions)

Contact *Broker Support* if Certification program does not display under ACTIVE PROGRAMS on the Dashboard.



### Agent Release Policy

**Agent Moves:** An Agent wishing to move to the Field Marketing Organization (FMO) from another FMO must present to CHRISTUS a release letter from the current FMO. If the current FMO refuses to release the Agent, CHRISTUS will honor the refusal for a period of one (1) year from the Agent's request to change. At the end of the one-year period, CHRISTUS will process the change without a release letter.